



For Immediate Release

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Connecticut Network Management Leader, Walker Systems Support, Launches IT Remote Monitoring Service

Farmington, CT, October 15, 2009 – [Walker Systems Support](http://WalkerSystemsSupport.com), a leader in network management security and computer support services, as well as pioneer of the [stakeholder business model](#), announces the launch of their upgraded remote monitoring services, [Sentinel](#).

Basic [Sentinel](#) provides around the clock remote monitoring of critical computer systems allowing Walker to take proactive and corrective actions, minimizing interruptions to business operations.

[Managed Sentinel](#) takes this benefit one step further by providing a comprehensive monthly review and analysis measuring, evaluating and offering recommendations to enhance the security and performance of those monitored systems.

“We recommend some level of remote network and system monitoring services to all of our clients as an extra measure of support in conjunction with regular on-site visits.” states Katherine Emery, Walker’s Founder and CEO. “It is particularly important when a client has critical business applications and cannot afford to be down, even for part of one day.”

“Managed Sentinel is a fantastic tool if you are experiencing any recurring issues that are difficult to troubleshoot,” says Remote Services Manager Candace Kochosky. “Sentinel collects data over time, and using this data history, an experienced engineer reviews it and prepares a detailed report that gives you the means to develop your systems.”

About Us

Walker Systems Support provides professional IT Support Services including Remote and On-site Systems Management, IT Security and Planning Services, Web design & Development, and more. Our focus is protecting and advancing our clients’ business objectives through comprehensive and professional support. We believe in building a partnership with each client and recognize the importance of trust and communication in developing this relationship. As a Stakeholder Business our purpose is to make a difference not just a profit and to show by example that this is strong business model. Located in Farmington Connecticut, Walker Systems Support has been helping businesses throughout the Northeast get more from their technology investment since 1982.

Walker System Support – High Tech – Human Touch *Certain information discussed above may constitute forward-looking statements within the meaning of the federal laws. Although the Company believes that the expectations reflected in any such forward-looking statements are based upon reasonable assumptions, it can give no assurance that its expectations will be achieved. Forward-looking information is subject to certain risks, trends and uncertainties that could cause actual results to differ materially from projected results.*

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